



TOP TIER COATINGS

LIFETIME WARRANTY

THIS CERTIFICATE IS ISSUED TO CONFIRM THAT THE CONCRETE/COATING APPLICATION COMPLETED BY TOP TIER COATINGS IS BACKED BY A LIFETIME WARRANTY, SUBJECT TO THE TERMS AND CONDITIONS STATED BELOW.

Customer Name:

Date:

Address:

Email:

Phone Number:

Flake Used:

Floor Color:

Products Used:

WARRANTY COVERAGE:

TOP TIER COATINGS WARRANTS THE WORKMANSHIP AND QUALITY OF THE COATING SYSTEM INSTALLED ON THE PROJECT ADDRESS LISTED ABOVE AGAINST DEFECTS IN MATERIALS OR INSTALLATION FOR AS LONG AS THE ORIGINAL OWNER RETAINS OWNERSHIP OF THE PROPERTY.

THIS WARRANTY INCLUDES PROTECTION AGAINST:

- CHIPPING OR PEELING
- LOSS OF ADHESION
- YELLOWING BEYOND NORMAL ENVIRONMENTAL WEAR

WARRANTY EFFECTIVE DATE:



WARRANTY EXPIRATION:

LIFETIME FROM EFFECTIVE DATE (WHILE ORIGINAL HOMEOWNER OWNS THE PROPERTY)

CONDITIONS & REQUIREMENTS:

THIS WARRANTY IS VALID ONLY IF THE FOLLOWING ARE MET:

1. THE COATING SYSTEM MUST BE INSTALLED BY TOP TIER COATINGS.
2. PROPER SURFACE PREPARATION AND APPLICATION STANDARDS MUST BE FOLLOWED ACCORDING TO COMPANY SPECIFICATIONS.
3. WARRANTY APPLIES TO PERFORMANCE OF INSTALLED SYSTEM ONLY — NATURAL WEAR AND TEAR AND DAMAGES CAUSED BY MISUSE, ENVIRONMENTAL FACTORS, OR LACK OF MAINTENANCE ARE EXCLUDED.

EXCLUSIONS:

THE FOLLOWING ARE NOT COVERED UNDER THIS WARRANTY:

- SCRATCHES, SCUFFS, OR DAMAGE FROM THIRD-PARTY IMPACTS
- IMPROPER CLEANING OR MAINTENANCE
- DAMAGE FROM SHIFTING FLOORS, MOISTURE INTRUSION, STRUCTURAL ISSUES
- DAMAGE FROM CHEMICALS OR SUBSTANCES NOT APPROVED FOR COATED SURFACES

CLAIM PROCESS:

TO MAKE A WARRANTY CLAIM, THE CUSTOMER MUST:

- PROVIDE PROOF OF PURCHASE AND A COPY OF THIS CERTIFICATE
- CONTACT TOP TIER COATINGS
- PHOTOS AND A DESCRIPTION OF THE CLAIMED DEFECT ARE REQUIRED.

CLAIMS MUST BE SUBMITTED WITHIN 30 DAYS OF DISCOVERY OF THE ISSUE.

AUTHORIZED SIGNATURE:

TOP TIER COATINGS REPRESENTATIVE

NOTES:

THIS WARRANTY CERTIFICATE MUST BE RETAINED WITH PROOF OF PAYMENT AND OTHER PROJECT DOCUMENTS.

THIS WARRANTY IS NON-TRANSFERABLE UNLESS OTHERWISE SPECIFIED IN WRITING.